Resolving Conflict

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Read This First

If you are in an unsafe situation, remove yourself. There is an element of abuse which encourages dominance and force as an acceptable way to "win" a conversation. If you are not feeling safe, walk away.

Q	uestions: The	y encourage eve	ryone to slow	down and think.
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•	I heard you say, can you understand that I?
•	Help me understand?
•	Do you want to have a conversation with me, or an argument?
•	What is your biggest concern when you say?
•	Can we take a pause here and start this conversation again later
•	I have a different perspective would you like to hear it?
•	My assumption is, how about you?
•	Here's my perspective, can you challenge my thinking?
•	I'd like to challenge your thinking on, can I do that?
•	When happens, I feel how about you?

Advocate For Yourself

- It seems like we are both passionate about our views, maybe we slow down and take some space to think.
- I value this relationship too much to keep arguing about this.
- What I'm hearing you say is _____. (Then listen to if you heard them correctly or not)
- Help me understand your feelings about this.
- I'm not sure the answer to that, let me look into it and get back to you.
- This is something I'm learning more about, let's set aside some time to really talk when I have some more information.
- I respectfully disagree because ______.
- I see your point, in my experience ______.
- What do you think we agree about?

Make Agreements

	, crosses the line for me and we need to find a new way forward.		
•	I need you to understand for us to move forward, what do you need?		
•	I need some agreements for us to resolve this.		
•	I know you feel what do you need from me to help you feel differently?		
	If we are going to grow from this I need, can you do that?		